

Optima Plus® EAF-750

TROUBLESHOOTING GUIDE

1. Faucet DOES NOT function.

- A. Adhesive packaging label affixed over sensor eye. Remove adhesive label from sensor eye.
- B. "Intermittent Off" is activated. Press button once.
- C. Water supply stop(s) closed. Open water supply stop(s).
- D. Battery is "dead". Replace battery (refer to Battery Replacement section of guide).

2. Faucet delivers water in an uncontrolled manner.

- A. Reflection. Remove reflective surface.
- B. Faucet is not working properly. Contact Sloan Technical Support.

3. Faucet DOES NOT deliver any water when Sensor is activated.

INDICATOR: Solenoid Valve produces an audible "CLICK."

- A. Water supply stop(s) closed. Open water supply stop(s).
- B. Water supply stop strainer(s) clogged. Remove, clean, and reinstall water supply stop strainer(s). Replace strainer(s), if required.

INDICATOR: Solenoid Valve DOES NOT produce an audible "CLICK."

- A. Battery low (battery powered models). Replace battery (refer to Battery Replacement section of guide).

4. Faucet delivers only a slow flow or dribble when sensor is activated.

- A. Water supply stop(s) are partially closed. Completely open water supply stop(s).
- B. Water supply stop strainer(s) clogged. Remove, clean, and reinstall water supply stop strainer(s). Replace strainer(s), if required.
- C. Spray head is clogged. Remove, clean, and reinstall spray head. Replace spray head, if required.
- D. Faucet is not working properly. Contact Sloan Technical Support.

5. Faucet DOES NOT stop delivering water or continues to drip after user is no longer detected.

- A. Faucet is not working properly. Contact Sloan Technical Support.

6. LED indicator blinks when faucet is in use.

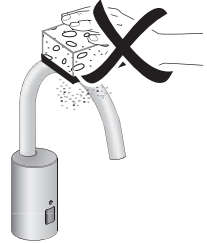
- A. Battery low (battery powered models). Replace battery (refer to Battery Replacement section of guide).

7. The water temperature is too hot or too cold on a faucet connected to hot and cold supply lines.

- A. Supply stops are not adjusted properly. Adjust supply stops.

CARE AND CLEANING

DO NOT USE abrasive or chemical cleaners (including chlorine bleach) to clean faucets that may dull the luster and attack the chrome or special decorative finishes. Use **ONLY** mild soap and water, then wipe dry with clean cloth or towel. While cleaning the bathroom sink, protect the faucet from any splattering of cleaner. Acids and cleaning fluids will discolor or remove chrome plating.



When assistance is required, please contact Sloan Technical Support at: 1-888-SLOAN-14 (1-888-756-2614).