Repair Parts and Maintenance Guide

WATER CLOSETS Wall Hung Water Closets

ST-2000 WALL HUNG SERIES

ltem No.	Code No.	Part No.	Description
1.	2102059	ST-2059-A	Top Spud 1.1 to 1.6 gpf (4.2 to 6.0 Lpf) Universal Wall Hung Closet - Discontinued
2.	2102060	ST-2060-A	HET Rear Spud 1.28 gpf (4.8 Lpf) Wall Hung Closet - Discontinued
	2102063	ST-2063-A	Rear Spud 1.6 gpf (6.0 Lpf) Wall Hung Closet
	2112059	ST-2059-A-BPL	Top Spud 1.1 to 1.6 gpf (4.2 Lpf to 6.0 Lpf) Bedpan Lug Universal Wall Hung Closet - Discontinued
3.	2102459	ST-2459	Top Spud 1.1 to 1.6 gpf (4.2 to 6.0 Lpf) Universal Wall Hung Closet
	2112459	ST-2459-BPL	Top Spud 1.1 to 1.6 gpf (4.2 Lpf to 6.0 Lpf) Bedpan Lug Universal Wall Hung Closet
4.	2102469	ST-2469	Rear Spud 1.1to 1.6 gpf (4.2 to 6.0 Lpf) Universal Wall Hung Closet

Floor Mount Closets

ST-2000 FLOOR MOUNT SERIES

Item	Codo No	Part No.	Description
No.	Code No.	Part NO.	Description
1.	2102009	ST-2009	Top Spud 1.1 to 1.6 gpf (4.2 to 6.0 Lpf)
	2102029	ST-2029	Top Spud 1.6/1.1 gpf (4.2 to 6.0 Lpf) ADA
	2112029	ST-2029BPL	Top Spud 1.6/1.1 gpf (4.2 to 6.0 Lpf) ADA Bedpan Lug Universal Floor Mount Closet
	2102449	ST-2449	Top Spud 1.1 to 1.6 gpf (4.2 to 6.0 Lpf) Universal Floor Mount TAS Closet
2.	2102019	ST-2019	Rear Spud 1.6 gpf (6.0 Lpf) Universal Floor
	2102039	ST-2039	Mount Closet Rear Spud 1.1/1.6 gpf (4.2 to 6.0 Lpf) ADA Universal
3.	2102229	ST-2229	Top Spud 1.1 to 1.6 gpf (4.2 to 6.0 Lpf) ADA Universal Floor Mount Rear Outlet Closet
4.	2102309	ST-2309	Top Spud 1.1 to 1.6 gpf (4.2 to 6.0 Lpf) Universal Junior Toilet
	0319127	ST-27-A	Spud Assembly 1 1/2" - All Closets (not shown)
5.	2112539	ST-2539-LR	Rear Spud 1.28 to 1.6 gpf (4.8 to 6.0 LPF) Universal Floor Mount Rear Outlet Closet

3 1 Discontinued Discontinued









Wall Hung & Floor Mount Water Closets

TROUBLESHOOTING GUIDE

1. Water does not shut off in bowl.

- A. Malfunctioning flushometer. Contact Sloan Technical Support at
 - 1-888-SLOAN-14 (1-888-756-2614).
- B. Supply pressure too low. Minimum flowing pressure must be 25 PSI. Adjust supply pressure.

2. Water is leaking from toilet.

- A. Toilet is not properly mounted. Tighten toilet mount nuts.
- B. Toilet is not properly mounted. Replace gasket seal.

3. Toilet emits odor.

A. Plugged vent line. Remove or clear obstruction in vent line.

4. Poor or sluggish flush.

- A. Supply pressure too low. Water supply must be able to provide 18 gpm at 25 psi.
- B. Partially clogged trapway and/or drain pipe and/or vent. Remove or clear obstruction in vent line.

5. Incomplete evacuation.

A. Improper Flushometer control stop setting. Close control stop and gradually open until full evacuation is achieved.

IMPORTANT INFORMATION

- 1. Do not use harsh or caustic chemicals such as drain opening types in this system. These products will damage the vitreous finish.
- Do not permit foreign objects (i.e., paper towels, paper cups, sanitary napkins, etc.) to be flushed through the toilet.
- **3.** The toilet must be regularly cleaned. See CARE AND CLEANING for details.

CARE AND CLEANING

Sloan's toilets should be cleaned regularly for maximum sanitary and operational performance. As with any plumbing product consistency is important to achieve efficiency and general cleanliness. Before you begin to clean a toilet, gather all the needed materials including personal protection equipment, such as gloves and eyewear.

What You'll Need:

Goggles/safety glasses Toilet Brush Gloves Cleanser for inside the bowl Cleanser for outside the bowl Paper towels or cloth

Inside Toilet Bowl:

Add your choice of powder, liquid or gel cleanser to the bowl*. Try to apply the cleaner as close to the toilet rim as possible to prevent diluted cleanser. Begin cleaning the bowl from the top down. Always begin scrubbing under the rim first. Look under the rim to get all the stains and grime scrubbed away. Next scrub the bowl. Finally scrub the drain at the bottom of the bowl. Flush the toilet.

Outside Toilet:

Using a disinfectant/detergent cleaner, mixed either in a spray bottle or in a bucket (according to label instructions), spray or wipe down all the hard surfaces outside of the bowl paying close attention to high touch areas like the toilet seat and flushometer. **NOTE: DO NOT use abrasive or chemical cleaners (including chlorine) to clean flushometers that may dull the luster and attack the chrome or special decorative finishes. Use ONLY mild soap and water, then wipe dry with a clean towel or cloth. If cleaning the fixture with an abrasive or chemical cleaner protect the flushometer from any splattering of cleaner. Acids and cleaning fluids will discolor or remove the finish.** The toilet seat should never be neglected. It is the part of the toilet that comes into actual contact with people, and it needs to be cleaned thoroughly. Raise the seat. Spray the seat, inside lid (if applicable) and the rim of the toilet with cleanser. Wipe down the lid, seat and hinges at the back of the toilet seat.

Wipe Up Spills:

Wipe up any spills that may have splashed or occurred during cleaning.

Service Tip:

Checking for water leaks around toilet fixtures can be difficult to locate the source. Place paper towels around suspected area. It is best to start at the top of the fixture since gravity will cause the water leak to run downward.

When assistance is required, please contact Sloan Technical Support at: 1-888-SLOAN-14 (1-888-756-2614).

*Consult your local janitorial supply to advise best cleansers to use for local water types. Always use cleaners according to their instructions.

Pressure-assisted Toilets



WETS-8000 Series

Model Description	GPF	Handle	Rough-in	Standard Glaze	Sloan TecGlaze
ST-8016 Pressure Assist Tank Assembly	1.0	Left Hand	12"	2108016	-
ST-8010 Pressure Assist Tank Assembly	1.28	Left Hand	12"	2108010	-
ST-8013 Pressure Assist Tank Assembly	1.6	Left Hand	12"	2108013	-
ST-8116 Pressure Assist Tank Assembly	1.0	Right Hand	12"	2108116	-
ST-8110 Pressure Assist Tank Assembly	1.28	Right Hand	12"	2108110	-
ST-8113 Pressure Assist Tank Assembly	1.6	Right Hand	12"	2108113	-
ST-8009 Standard Height PA Bowl	1.0 to 1.6	-	10" or 12"	2108009	2178009
ST-8029 ADA Height PA Bowl	1.0 to 1.6		10" or 12"	2108029	2178029



Pressure-assisted Toilets

TROUBLESHOOTING GUIDE

1. Poor Flush.

- A. Check the overall height of the lever in comparison to the frame, and adjust if required.
- B. Make sure water supply valve is fully open.
- C. Flush the supply line to clear any debris and clean inlet screen.
- D. Check bowl (main jet, rim holes and trapway), drain line, and vent for blockage.
- E. Check water pressure supply, operating range is 20-80 PSI (503 Series), 25-80 PSI (504 Series).

2. Pressure vessel takes a long time to fill.

- A. Make sure water supply valve is fully open.
- B. Flush the supply line to clear any debris and clean inlet screen.
- C. Check water pressure supply, operating range is 20-80 PSI (503 Series), 25-80 PSI (504 Series).

3. Noisy pressure vessel water refill.

- A. Flush the supply line to clear any debris and clean inlet screen.
- B. Flush the toilet and hold the handle down for 30 to 40 seconds to flush the system.

4. Water continues to flow through the vessel and will not refill.

- A. Check the overall height of the lever in comparison to the frame, the cable connection to the frame and lever, and adjust if required.
- B. Make sure water supply valve is fully open.
- C. Flush the supply line to clear any debris and clean inlet screen.
- D. Check cartridge and adjust if required.

5. Handle does not activate flush.

- A. Check the cable cassette connection to handle the cable connection to the frame and lever, and adjust if required.
- B. Make sure water supply valve is fully open.
- C. Flush the supply line to clear any debris and clean inlet screen.

6. If the water rises in bowl during the flush and stays there, or drains slowly.

A. Check bowl (main jet, rim holes and trapway), drain line, and vent for blockage.

7. Leaking tanks.

- A. Check the tank-to-bowl gasket to ensure it is aligned properly and tighten the tank bolts.
- B. Check tank for cracks. If cracked the tank must be replaced.
- C. Check tank bolts. Rubber washers may be corroded or bolts may be loose. Replace or tighten as necessary.

NOTE: be careful not to overtighten nuts on tank as this may result in cracking the tank.

NOTE: It is normal to have some residual water (less than 1") inside the tank. The vessel is equipped with a drain valve to drain off excess water.

Cleaning & Maintenance

Clean water closet at least once per week with a cleaner safe for vitreous china. Spray and wipe clean using soft cloth.

Soft abrasive cleaners may be used to remove stains If you live in a hard water area, you should make certain that the holes under the rim are kept clean and free of mineral build up for proper bowl performance. Use a long-handled brush to clean the rim holes.

Make sure to periodically clean the in-line filter located in the water inlet of the water supply valve.

CAUTION: Do not use any in-tank cleaners or deodorizers. Products containing chlorine (calcium hypochlorite) can seriously damage the Flushmate as well as the fittings in your tank. This damage can cause leakage and property damage. For more complete up-to date information please visit us at www.sloan.com.

If further assistance is required, If you should still have trouble contact Sloan Technical Support at: 1-888- SLOAN-14 (1-888-756-2614)

Repair Parts and Maintenance Guide

Gravity Toilets



WETS-4000 Series

Model Description	GPF	Handle	Rough-in	Standard Glaze	Sloan TecGlaze
ST-4010 Gravity Tank Assembly	1.28	Left Hand	12"	2104010	21740092
ST-4011 Gravity Tank Assembly	1.1	Left Hand	12"	2104011	21740093
ST-4013 Gravity Tank Assembly	1.6	Left Hand	12"	2104013	21740094
ST-4110 Gravity Tank Assembly	1.28	Right Hand	12"	2104110	21740095
ST-4111 Gravity Tank Assembly	1.1	Right Hand	12"	2104111	21740096
ST-4113 Gravity Tank Assembly	1.6	Right Hand	12"	2104113	21740097
ST-4210 Gravity Tank Assembly	1.28	Left Hand	10"	2104210	21740098
ST-4211 Gravity Tank Assembly	1.1	Left Hand	10"	2104211	21740099
ST-4213 Gravity Tank Assembly	1.6	Left Hand	10"	2104213	21740100
ST-4310 Gravity Tank Assembly	1.28	Right Hand	10"	2104310	21740101
ST-4311 Gravity Tank Assembly	1.1	Right Hand	10"	2104311	21740102
ST-4313 Gravity Tank Assembly	1.6	Right Hand	10"	2104313	21740103
ST-4009 Standard Height Gravity Bowl	1.1 to 1.6		10" or 12"	2104009	2174009
ST-4029 ADA Height Gravity Bowl	1.1 to 1.7		10" or 12"	2104029	21740091



Gravity Toilets

TROUBLESHOOTING GUIDE

1. Poor Flush.

- A. Confirm tank is refilling to the water level marked on the refill tube. Adjust as needed following instructions in Step # 5.
- B. Check bowl (main jet, rim holes and trapway), drain line, and vent for blockage.

2. Tank takes a long time to fill.

- A. Make sure water supply valve is fully open.
- B. Flush the supply line to clear any debris.
- C. Check water pressure supply, operating range is 5-80 psi
- 3. Water continues to run on and will not shut off.
- A. Remove tank lid and confirm the flapper chain

is not kinked and has adequate slack to allow flapper to fully seal. B. Inspect the rubber seal on the flapper and the top edge of the flush valve to ensure they are clean and free from mineral build-up or debris. Replace flapper if required.

4. Handle does not activate flush.

A. Remove tank lid and check the flapper chain connection and reattach.

B. Confirm chain has adequate slack by flushing the toilet. Adjust as needed.

5. Toilet seems to be leaking (water on floor).

A. Check the tank-to-bowl gasket to ensure it is aligned properly and tighten the tank bolts.

B. Check tank for cracks. If cracked the tank must be replaced.

- C. Check tank bolts. Rubber washers may be corroded or bolts may be loose. Replace or tighten as necessary.
- NOTE: Be careful not to overtighten nuts on tank as this may result in cracking the tank.

D. Check around the base of the toilet for leaks. If water is coming from underneath the toilet should be removed to inspect the wax gasket and replaced as needed.

CARE AND CLEANING

Clean water closet at least once per week with a cleaner safe for vitreous china. Spray and wipe clean using soft cloth. Soft abrasive cleaners may be used to remove stains.

 If you live in a hard water area, you should make certain that the holes under the rim are kept clean and free of mineral build up for proper bowl performance. Use a long-handled brush to clean the rim holes. Do not use any in-tank cleaners or deodorizers.Products containing chlorine (calcium hypochlorite) can seriously damage your toilet fittings in the tank. This damage can cause leakage and property damage.

Washdown Urinals

			STAN	NDARD UR	INAL SERIE	S
			Item	Codo No	Dout No.	Description
			No. 1. (Code No. 1101000	SU-1000-A	Description HEU Top Spud 0.125 gpf (0.5 Lpf) Standard
and the second second			1.	1101000	30-1000-A	Urinal
		Discontinue	d _ √	1101002	SU-1002-A	HEU Top Spud 0.25 gpf (1.0 Lpf) Standard Urinal
				1101005	SU-1005-A	HEU Top Spud 0.5 gpf (1.9 Lpf) Standard Urinal
			(1101006	SU-1006-A	Top Spud 1.0 gpf (3.8 Lpf) Standard Urinal
				1101009	SU-1009	HEU Top Spud 0.125 to 1.0 gpf (0.5 to 1.0 Lpf) Universal Standard Urinal
			2.	(1101010	SU-1010-A	HEU Rear Spud 0.125 gpf (0.5 Lpf) Standard Urinal
1	2	Discontinue	ed —	1101012	SU-1012-A	HEU Rear Spud 0.25 gpf (1.0 Lpf) Standard Urinal
				1101015	SU-1015-A	HEU Rear Spud 0.5 gpf (1.9 Lpf) Standard Urinal
				1101016	SU-1016-A	Rear Spud 1.0 gpf (3.8 Lpf) Standard Urinal
				1101019	SU-1019	HEU Rear Spud 0.125 gpf to 1.0 gpf (0.5 Lpf to 3.8 Lpf) Standard Urinal
	DISCONTINUED		RETF	ROFIT URIN	IAL SERIES	6
	ONTINUL		ltem No.	Code No.	Part No.	Description
	alscu.		3. (1101200	SU-1200-A	HEU Top Spud 0.125 gpf (0.5 Lpf) Retrofit Urinal
	Vie	Discontinued	ı –√	1101202	SU-1202-A	HEU Top Spud 0.25 gpf (1.0 Lpf) Retrofit Urinal
			l	1101205	SU-1205-A	HEU Top Spud 0.5 gpf (1.9 Lpf) Retrofit Urinal
		-		1101209	SU-1209	HEU Top Spud 0.125 to 0.5 gpf (0.5 to 1.9 Lpf)
						Universal Retrofit Urinal
3	4		4. (1101210	SU-1210-A	HEU Rear Spud 0.125 gpf (0.5 Lpf) Retrofit Urinal
		Discontinued	.)	1101212	SU-1212-A	HEU Rear Spud 0.25 gpf (1.0 Lpf) Retrofit Urinal
		Discontinued	1 -{	1101215	SU-1215-A	HEU Rear Spud 0.5 gpf (1.9 Lpf) Retrofit Urinal
2.041	8.004		Ĺ	_1101219	SU-1219	HEU Rear Spud 0.125 to 0.5 gpf (0.5 to 1.9 Lpf) Universal Retrofit Urinal
				LL URINAL	SERIES	
			SMA Item No.			Description
			Item	LL URINAL Code No. 1107009		Description HEU Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal
5	6	Discontinue	ltem No. 5.	Code No.	Part No.	HEU Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal
5	6	Discontinue	ltem No. 5.	Code No. 1107009	Part No. SU-7009	HEU Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf)
5	6	Discontinue	Item No. 5. ed — 6.	Code No. 1107009	Part No. SU-7009 SU-7006	HEU Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Top Spud 1.0 gpf (3.8 Lpf) Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf)
5	6		Item No. 5. ed — 6.	Code No. 1107009 1107006 1107019	Part No. SU-7009 SU-7006 SU-7019 SU-7016 SU-7409	HEU Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Top Spud 1.0 gpf (3.8 Lpf) Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Rear Spud 1.0 (3.8 Lpf) Small Urinal Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal
5	6		Item No. 5. ed — 6. ed —	Code No. 1107009 1107006 1107019 1107016	Part No. SU-7009 SU-7006 SU-7019 SU-7016 SU-7409	HEU Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Top Spud 1.0 gpf (3.8 Lpf) Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Rear Spud 1.0 (3.8 Lpf) Small Urinal Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal
5	6		Item No. 5. ed 6. ed 7. 8.	Code No. 1107009 1107006 1107019 1107016 1107409 1107419	Part No. SU-7009 SU-7006 SU-7019 SU-7016 SU-7409	HEU Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Top Spud 1.0 gpf (3.8 Lpf) Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Rear Spud 1.0 (3.8 Lpf) Small Urinal Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf)
5	6		Item No. 5. ed 6. ed 7. 8.	Code No. 1107009 1107006 1107019 1107016 1107409 1107419 SSORIES	Part No. SU-7009 SU-7006 SU-7019 SU-7016 SU-7419	HEU Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Top Spud 1.0 gpf (3.8 Lpf) Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Rear Spud 1.0 (3.8 Lpf) Small Urinal Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal
5	6		Item No. 5. ed 6. ed 7. 8.	Code No. 1107009 1107006 1107019 1107016 1107409 1107419 SSORIES 0319147	Part No. SU-7009 SU-7006 SU-7019 SU-7016 SU-7409 SU-7419 SU-7419	HEU Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Top Spud 1.0 gpf (3.8 Lpf) Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Rear Spud 1.0 (3.8 Lpf) Small Urinal Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Spud Assembly ¾" - All Urinals (not shown)
5	6		Item No. 5. ed 6. ed 7. 8.	Code No. 1107009 1107006 1107019 1107016 1107409 1107419 SSORIES 0319147 0319060	Part No. SU-7009 SU-7006 SU-7019 SU-7016 SU-7409 SU-7419 SU-7419 SU-47-A SU-20-A	HEU Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Top Spud 1.0 gpf (3.8 Lpf) Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Rear Spud 1.0 (3.8 Lpf) Small Urinal Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Spud Assembly ¾" - All Urinals (not shown) Small Urinal Mounting Hardware Kit (not shown)
5	6		Item No. 5. ed 6. ed 7. 8.	Code No. 1107009 1107006 1107019 1107016 1107409 1107419 SSORIES 0319147	Part No. SU-7009 SU-7019 SU-7016 SU-7409 SU-7419 SU-7419 SU-47-A SU-20-A SU5A	HEU Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Top Spud 1.0 gpf (3.8 Lpf) Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Rear Spud 1.0 (3.8 Lpf) Small Urinal Top Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal HEU Rear Spud 0.125 to 1.0 gpf (0.5 to 3.8 Lpf) Universal Small Urinal Spud Assembly ¾" - All Urinals (not shown)